

Signalmas Error Report

SAN #: 3855

Logged in as: Customer Account

Issue: When attempting to generate another verified sender form, I notice all information is input from the verified sender we are duplicating, but I'm noticing that the "Fortune 500 or 1000 Company option" does not save when generating a new Verified Sender form.

Steps Taken by SM Agent:

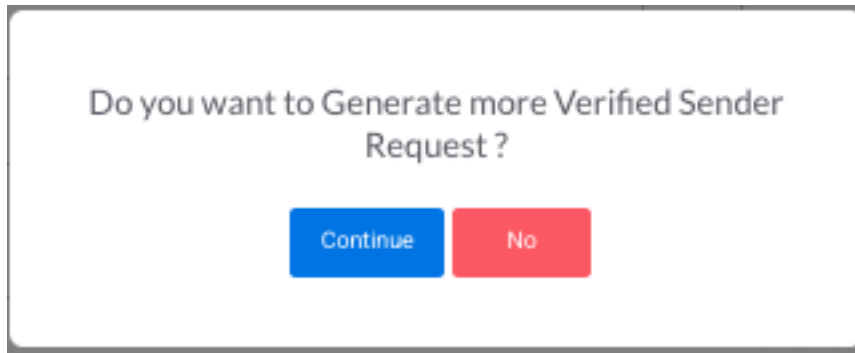
Logged in as the user, I saved the initial verified sender request form, and when prompted to generate a new form, all information is pre-filled, excluding the Fortune 500 or 1000 company drop down field.

Location:

SAN 3855 > Toll Free SMS > Save first TFVS > When prompted to generate new verified sender request > Select continue > Select the verified sender previously saved (RI57005202) > when selected, all information is filled excluding the 'Fortune 500 or 1000 drop down field'.

Supporting Images:

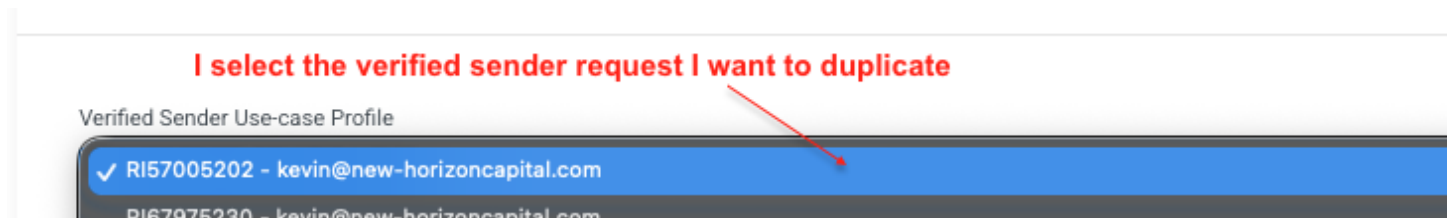
1.



Do you want to Generate more Verified Sender Request ?

Continue No

2.



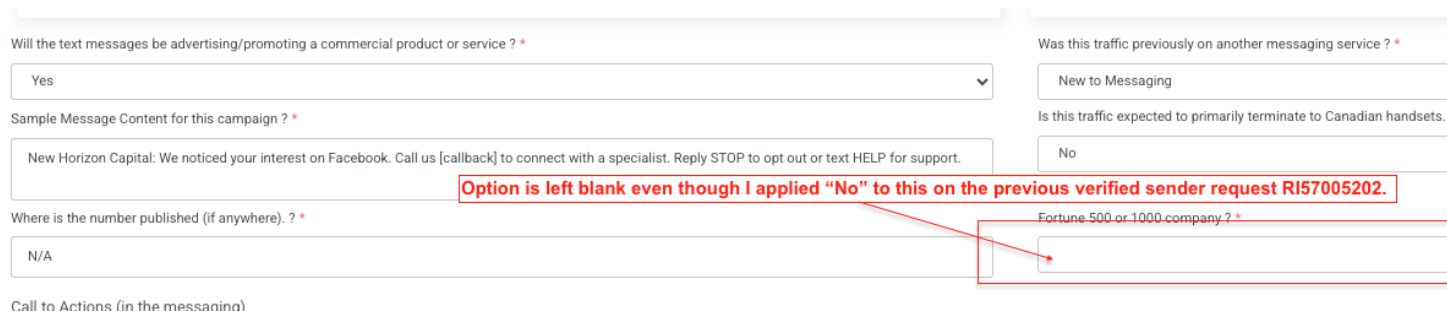
I select the verified sender request I want to duplicate

Verified Sender Use-case Profile

✓ RI57005202 - kevin@new-horizoncapital.com

RI67975230 - kevin@new-horizoncapital.com

3.



Will the text messages be advertising/promoting a commercial product or service ? *

Yes

Sample Message Content for this campaign ? *

New Horizon Capital: We noticed your interest on Facebook. Call us [callback] to connect with a specialist. Reply STOP to opt out or text HELP for support.

Where is the number published (if anywhere). ? *

N/A

Call to Actions (in the message)

Was this traffic previously on another messaging service ? *

New to Messaging

Is this traffic expected to primarily terminate to Canadian handsets.

No

Option is left blank even though I applied "No" to this on the previous verified sender request RI57005202.

Fortune 500 or 1000 company ? *

4.



Fortune 500 or 1000 company ?

No

This is what was selected in RI57005202

Goals: Confirm if this is a bug and correct it so the forms keep the selection for this field in place when generating a new Verified Sender Request.