**Requirement Document: SMS Provisioning Status & Actions**

**Customer Panel**

**Provisioning Status Indicators:**

1. Red (Failed Permanently):

* If multiple retries fail and provisioning is not possible, the status changes to red.
* Customers can remove the provisioning process when the status is red.
* Action: Disable SMS by clicking on the red envelope, Model open with Disable SMS button. If disabled, the envelope icon will turn blue.

1. Yellow (Provisioning in Progress):

* Indicates that provisioning is in progress and covers all states between "Provisioning Started" to "Failed/Passed."

1. Blue (Available to be Provisioned / Not Provisioned):

* Represents numbers that are either available for provisioning or have not been provisioned yet.

1. Green (Enabled):

* Indicates that provisioning has been successfully completed and SMS is enabled.

**Manual Re-Enable Option:**

* The manual option to re-enable should not be available.

**Admin Panel**

**"Pending SMS Enable"** Sub-Module under A2P Campaign:

* Displays Failed & Pending entries.
* A table filter should be available to sort data.
* When clicking on a number from the "Pending SMS Enable" table, the system should show the DID Log History with last Action date

Table Columns:

* SAN
* Number
* Campaign ID
* Brand ID
* Brand Name
* Use-case
* Registered On
* OSR Status
* SMS Provisioning Status
* Action(Resubmit & Remove)

Actions

Resubmit:

* Disables SMS enablement and automatically re-enables it with the same parameters & campaign ID.
  + Remove from vendor
  + Remove from OSR
  + Wait few minutes
  + Re-enable OSR
  + Submit to vendor again
* Time limit: Implement automated resubmission within 5 minutes delay for backend.
* Temporary flag: Yellow (during processing).

Remove:

* Requires the customer to restart the provisioning process.
* Status changes to "Not Provisioned."
* DID Log & Last Activity Date:
* The DID log will display the last activity date.