

Know Your Customer (KYC)

Your Information

Customer Legal Name : vikas singh

DBA/Trade Name(s) : solo

Type Of Business : contact center

Federal Tax ID No. (FEIN) or foreign business license number : 565656567

Physical Headquarters Address : 4062 Ashwood Drive, , Kipton, OH, US, 44049

Billing Address : 4062 Ashwood Drive, , Kipton, OH, US, 44049

Website address : www.solo.com

Social Media addresses : https://signal**mash**.gventure.info/#/kyc/kyc

Your Contacts

Description	Contact Detail Information
Billing Contact Name	vikas singh
Billing Contact Email	171998vishalkumar@gmail.com
Billing Contact Phone	2485795654
Compliance Contact Name	vikas singh
Compliance Contact Email	171998vishalkumar@gmail.com
Compliance Contact Phone	1719983434
Operations Contact Name	vikas singh
Operations Contact Email	171998vishalkumar@gmail.com
Operations Contact Phone	1719983434

Your Services

Voice Services

Will you / your customers be utilizing Signal**mash** phone numbers and/or voice services?
-N/A

Describe how you / your customers will be using Signal**mash** voice services
-N/A

Do you resell voice services to other 3rd parties?
-N/A

Is your company listed in the FCC's Robocall Mitigation Database (RMD). All providers of voice service must register in the FCC's RMD and file a robocall mitigation plan, regardless of their deployment status of the STIR/SHAKEN call authentication standard?

-N/A

Please enter the FCC Registration Number (FRN) associated with your Robocall Mitigation Database entry:

-N/A

Do you / your customers engage in telemarketing?

-N/A

Do you / your customers make outbound calls that use pre-recorded voice messages?

-N/A

Do you represent and warrant that you are aware that the use of pre-recorded voice messages in outbound telemarketing calls is generally unlawful without having prior documented opt-in permission, granted specifically to the legal entity making such calls, where the called party has specifically agreed to receive automated and/or pre-recorded calls and further confirm that any such calls made utilizing the Signalmash platform from your account have such documented opt-in permission, a copy of which can be made available to Signalmash upon request?

-N/A

Do you / your customers place calls to telephone numbers on the Federal and/or State Do Not Call registries?

-N/A

Do you represent and warrant that you / your customers have prior documented opt-in permission, granted specifically to you / your customers legal business entity, to contact any telephone numbers on the Federal and/or State Do Not Call registries in you / your customers calling campaign(s)?

-N/A

Do you / your customer call wireless numbers?

-N/A

Do you represent and warrant that you / your customers have prior documented opt-in permission, granted specifically to you / your customers legal business entity, to contact any wireless numbers called in you / your customers calling campaign(s)?

-N/A

Do you represent and warrant that, to the best of your knowledge, all calling activities conducted using your Signalmash account are compliant with all relevant local, state, national and/or federal regulations, including but not limited to the Telephone Consumer Protection Act 47 U.S.C. § 227

<https://www.fcc.gov/sites/default/files/tcpa-rules.pdf>

-N/A

Do you have specific processes in place to ensure that your customers are following the Signalmash Acceptable Use Policy?

<https://signalmash.com/acceptable-use-policy/>

-N/A

Messaging Services

Will your customers be utilizing Signalmash for messaging (SMS/MMS) services?

-N/A

Describe how your customers will be using Signalmash messaging services

-N/A

Do you represent and warrant, for those jurisdictions that require it, that your customers have collected and store prior documented opt-in permission, granted specifically to your customers legal entity, to contact the recipients of the messages they will be sending using the Signalmash service?

-N/A

Do your customers engage in any form of marketing activities using messaging?

-N/A

Please provide a general explanation of your marketing activities:

-N/A

Do you represent and warrant on behalf of your customers, to the best of your knowledge, that all messaging activities conducted using your Signalmash account are compliant with all relevant local, state, national and/or federal regulations, best practices and industry guidelines, including, but not limited to, those provided by CTIA

<https://www.ctia.org/the-wireless-industry/industry-commitments/messaging-interoperability-sms-mms>

-N/A

Do you have specific processes in place to ensure that your customers are following the Signalmash Acceptable Use Policy?

<https://signalmash.com/acceptable-use-policy/>

-N/A

SIGNATURE & CERTIFICATION

The undersigned certifies that s/he is an officer of the Customer, as applicable, with authority to enter into Agreements on behalf of Customer, represents and warrants that the information contained within this document is truthful and accurate and further agrees to the Signalmash. [Terms & Conditions of Service](#) and [Acceptable Use Policy](#).

The undersigned further certifies that the Customer has knowledge of the U.S. laws prohibiting the generation and transmission of illegal, harassing or otherwise unwanted voice calls, including but not limited to the Telephone Consumer Protection Act, Truth in Caller ID Act, Telemarketing Sales Rule, Wire Fraud Statutes and the CAN-SPAM Act. The undersigned hereby confirms that Customer complies with these laws and consents to disclosure by Signalmash, at Signalmash® sole discretion, of the details contained within this document along with any other requested Customer information in response to any inquiries regarding potential conduct violations related to customers use of Signalmash services.

Signalmash also reserves the right to randomly record segments of originating and terminating calls from the Signalmash's platform in order to insure lawful use. Signalmash will never use this data unless required by law enforcement.

Please see [Privacy Policy](#) to learn how Signamash protects your data.

I verify that I am authorized to legally bind the Customer by my Signature.

Name : vikas singh

Title : cer

Signature :



Date : 2023-07-12 06:46:05