**RESELLER USE CASES OF FAX LARAVEL**

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| **Name** | **Login**  |
| **Brief Description** | A user login to system to access the functionality of the system. |
| **Actor(s)** | Reseller |
| **Basic Flow** |
| 1. Open any Browser2. Hit URL3. Login page appear with login form which contain Text field of Username, Password, Login Button & Forgot password link and having the option to login with some social links like LinkedIn ,Facebook, twitter 4. Enter Username , Password & Click on the Login Button5. a page must appear after successful login which having the allocated service and user click on it and access to the retail dashboard .6. user also having the demo account to overview the product  |
| **Pre-Conditions** |
| **Title** | **Description** |
| User name & Password | System should connect with internet and User should have valid credentials. |
| **Post-Conditions** |
| **Title** | **Description** |
| Success | Dashboard must appear after successful login. |

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| **Name** | **Forget Password** |
| **Brief Description** | User generate/create new password when forget previous password.  |
| **Actor(s)** | Reseller  |
| **Basic Flow** |
| 1. When the User access Forget password feature of the system.
2. Enter the registered Email Id.
3. Get the mail on Entered Email Id for Reset password.
4. After successfully password user redirected to login page
5. User receives an Email of successfully reset password and Successful message display on the portal.
 |
| **Pre-Conditions** |
| **Title** | **Description** |
| Invalid Email Id | If the user has entered unregistered Email Id. A message display Email Id not registered please enter registered Email Id. |
| **Post-Conditions** |
| **Title** | **Description** |
| Success | User login with new password, a pop message will display on the screen. |

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| **Name** | **Dashboard**  |
| **Brief Description** | This section is for keeping records of all the prior campaigns (total campaigns ,scheduled campaigns ,active campaigns ,completed campaigns ,total leads ,total DNC) and having the total balance month data  |
| **Actor(s)** | reseller |
| **Basic Flow** |
| * After successfully login user will redirect to Dashboard
* In the header of Homepage, there is Balance Section Available.
* In this page all campaign details are visible with the correct data details
 |
| **Pre-Conditions** |
| **Title** | **Description** |
| Validation | User should be login successfully and must be on dashboard |
| **Post-Conditions** |
| Title | Description |
| Success | All details are visible properly in an alignment and in an manner  |

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| **Name** | **View & Edit profile** |
| **Brief Description** | User can View, Edit & Update the personal details. |
| **Actor(s)** | Reseller  |
| **Basic Flow** |
| 1. After the successfully login.
2. Click on profile icon on header bar and then view profile.
3. All the details of login customer is visible like:
* Edit profile
* Change Password
* Balance
* Minute
* Chanel
* Did rate / Number
* Email id
1. User can update the Profile details like:
* Full Name
* Profile pic
* Company Name
* Contact
* Email ID
* Address
1. User can update the password details
* Old password
* New password
* Confirm password
 |
| **Pre-Conditions** |
| **Title** | **Description** |
| Login Successfully | User should be login successfully and must be on dashboard. User will click on profile icon and then on View Profile option. |
| **Post-Conditions** |
| **Title** | **Description** |
| Success | Profile details should be visible properly and after Every Updating in profile It should be visible.  |

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| **Name** | **Notification**  |
| **Brief Description** | in this all section on the notification of the reseller is shown and reseller can also clear the notification |
| **Actor(s)** | Reseller  |
| **Basic Flow** |
| 1. After the successfully login.2. click on the bell icon present in the top right of the page 3. it having the users or campaigns related notification4. if reseller wants to clear all the notification it will click on the clear all and all the notification is clear from the notification list  |
| **Pre-Conditions** |
| **Title** | **Description** |
| Login Successfully | User should be login successfully and must click on the bell icon  |
| **Post-Conditions** |
| **Title** | **Description** |
| Success | All massage in an proper manner and alignment and the reseller also clear the notification list by clicking the check all  |

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| **Name** | **Campaigns** |
| **Brief Description** | In this section the Reseller can watch all the created campaign details like and about the status of the campaign like( scheduled campaigns ,active campaigns ,completed campaigns, deleted campaigns) and Reseller should also view the which service campaign customer created and admin can also delete the campaign  |
| **Actor(s)** | Reseller  |
| **Basic Flow** |
| 1. After the successfully login.2. Click on Campaign3. Click on the Campaign Module 4. there are 4 campaigns details are visible  4.1. scheduled campaigns (which is scheduled for a time by the customer ) 4.2. Active campaigns (which is currently active ) 4.3 completed campaign (which is completed )  4.4 deleted campaign (which is deleted by the user and still in the list for permanent delete process )  **Delete campaign** 1. Click on the toggle button present in the top right of the campaign details card
2. Then click on the delete button
3. The campaign added in the deleted campaign list
4. User click on the delete campaign from the deleted campaign list to delete the campaign permanent from the list

\*(THE CAMPAIGN SHOULD HAVE THE OPTION TO RESTORE THE DELETED CAMPAIGN )1. **Campaign details**
	1. Reseller should watch all the details about the campaign like
2. Caller id
3. In schedule campaign also having the time zone and name
4. Leads
5. DNC
6. Page

**And a progress bar which shows the progress**\*(THE CAMPAIGN SHOULD ALSO HAVE THE DETAILS ABOUT THE SERVICE OF THE CUSTOMER TO VERIFY THE CUSTOMER PRODUCT**)** |
| **Pre-Conditions** |
| **Title** | **Description** |
| Login Successfully | User should be login successfully and must be on dashboardreseller should view all the details about the campaigns  |
| **Post-Conditions** |
| **Title** | **Description** |
| Success | Reseller can view all the details about the campaigns and also manage it and having the delete functionality and also restore functionality to perform some action on the campaign Reseller also have the proper details about the campaign and its service which is allocated by the user  |

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| **Name** | **ALL Files->HOME** |
| **Brief Description** | In this section, the all uploaded files are visible to the admin with the proper details about the file and also having the search functionality to search the files  |
| **Actor(s)** | reseller |
| **Basic Flow** |
| 1. After the successfully login.2. click on the all files it will automatic redirect to the home 3. it having the all file details 4. to search fields enter the document name on search filed |
| **Pre-Conditions** |
| **Title** | **Description** |
| Login Successfully | User should be login successfully and must be on dashboardUser click on the all files |
| **Post-Conditions** |
| **Title** | **Description** |
| Success | The all files having the all uploaded files and details And when reseller search file it will search according to enter data |

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| **Name** | **ALL files->Recent**  |
| **Brief Description** | In this section, the recently added files are shown  |
| **Actor(s)** | reseller |
| **Basic Flow** |
| 1. After the successfully login.2. click on the all files 3. click on the recent file 4. in this all recently added file is shown 5.. to search fields enter the document name on search filed |
| **Pre-Conditions** |
| **Title** | **Description** |
| Login Successfully | User should be login successfully and must click on all files module. After that user must click on the recent file  |
| **Post-Conditions** |
| **Title** | **Description** |
| Success | All recently added file is shown and the when reseller search any file it will be shown in an manner  |

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| **Name** | **ALL files-> Starred** |
| **Brief Description** | In this section, starred (important files ) are shown  |
| **Actor(s)** | reseller |
| **Basic Flow** |
| 1. After the successfully login.2. click on the all files 3. click on the starred file 4. in this all starred file is shown 5.. to search fields enter the document name on search filed |
| **Pre-Conditions** |
| **Title** | **Description** |
| Login Successfully | User should be login successfully and must click on all files module. After that user must click on the starred file  |
| **Post-Conditions** |
| **Title** | **Description** |
| Success | All stared file is shown and the when reseller search any file it will be shown in an manner  |

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| **Name** | **ALL files-> recovery**  |
| **Brief Description** | In this section, recovered file are shown  |
| **Actor(s)** | reseller |
| **Basic Flow** |
| 1. After the successfully login.2. click on the all files 3. click on the recovery file4. in this all recovered file is shown 5.. to search fields enter the document name on search filed |
| **Pre-Conditions** |
| **Title** | **Description** |
| Login Successfully | User should be login successfully and must click on all files module. After that user must click on the recovered file  |
| **Post-Conditions** |
| **Title** | **Description** |
| Success | All recovered file is shown and the when reseller search any file it will be shown in an manner  |

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| **Name** | **ALL files-> deleted**  |
| **Brief Description** | In this section all the deleted files are shown  |
| **Actor(s)** | reseller |
| **Basic Flow** |
| 1. After the successfully login.2. click on the all files 3. click on the deleted file4. in this all deleted file is shown 5.. to search fields enter the document name on search filed |
| **Pre-Conditions** |
| **Title** | **Description** |
| Login Successfully | User should be login successfully and must click on all files module. After that user must click on the deleted file  |
| **Post-Conditions** |
| **Title** | **Description** |
| Success | All deleted file is shown and the when reseller search any file it will be shown in an manner  |

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| **Name** | **User ->Customer**  |
| **Brief Description** | In this section reseller have the records of all the customer and having details about the services and option to add new customer and delete edit or view the customer details  |
| **Actor(s)** | Reseller |
| **Basic Flow** |
| 1. After the successfully login.2. click on the user 3. click on the customer 4. in this all customer record and having the service type **ADD CUSTOMER** 1. Reseller click on the ADD button
2. A new dialog box open with having the some needed details like (user name ,full name ,email, choose file for the profile pic ,contact ,gender ,status ,reseller ,city ,address )
3. Reseller fill all the details and click on the add customer button
4. The customer is created and a password mail is receive on the registered email id for customer login

**EDIT CUSTOMER**1. reseller click on the toggle button 2. after that click on the edit icon 3. all the details about the customer is shown 4. reseller edit the details and click on the update user 5. details updated and a confirmation massage pop up for updated details **DELETE CUSTOMER** 1. reseller click on the toggle button 2. after that click on the delete icon 3. a confirmation massage pop up to delete the user 4. reseller click on no it will cancel the process if yes it will delete the customer 5. delete the customer and a confirmation massage pop up  |
| **Pre-Conditions** |
| **Title** | **Description** |
| Login Successfully | User should be login successfully and must click on user and after that click on the customer  |
| **Post-Conditions** |
| **Title** | **Description** |
| Success | All the customer is shown in the pageAdd customer is working properly and add the customer in the list The details is editable and the updated details visible in proper manner When reseller delete the customer it will be deleted from the customer list  |

**CUSTOMER USE CASES OF FAX LARAVEL**

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| --- | --- |
| **Name** | **Login**  |
| **Brief Description** | A user login to system to access the functionality of the system. |
| **Actor(s)** | Customer |
| **Basic Flow** |
| 1. Open any Browser2. Hit url3. Login page appear with login form which contain Text field of Username, Password, Login Button & Forgot password link and having the option to login with some social links like LinkedIn ,Facebook, twitter 4. Enter Username , Password & Click on the Login Button5. a page must appear after successful login which having the allocated service and user click on it and access to the retail dashboard .6. user also having the demo account to overview the product  |
| **Pre-Conditions** |
| **Title** | **Description** |
| User name & Password | System should connect with internet and User should have valid credentials. |
| **Post-Conditions** |
| **Title** | **Description** |
| Success | Dashboard must appear after successful login. |

|  |  |
| --- | --- |
| **Name** | **Forget Password** |
| **Brief Description** | User generate/create new password when forget previous password.  |
| **Actor(s)** | customer |
| **Basic Flow** |
| 1. When the User access Forget password feature of the system.
2. Enter the registered Email Id.
3. Get the mail on Entered Email Id for Reset password.
4. After successfully password user redirected to login page
5. User receives an Email of successfully reset password and Successful message display on the portal.
 |
| **Pre-Conditions** |
| **Title** | **Description** |
| Invalid Email Id | If the user has entered unregistered Email Id. A message display Email Id not registered please enter registered Email Id. |
| **Post-Conditions** |
| **Title** | **Description** |
| Success | User login with new password, a pop message will display on the screen. |

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| **Name** | **Dashboard**  |
| **Brief Description** | This section is for keeping records of all the prior campaigns (total campaigns ,scheduled campaigns ,active campaigns ,completed campaigns ,total leads ,total DNC) and having the current balance of the customer and having the option to add the balance  |
| **Actor(s)** | Customer  |
| **Basic Flow** |
| * After successfully login user will redirect to Dashboard
* In the header of Homepage, there is Balance Section Available.
* In this page all campaign details are visible with the correct data details

**ADD BALANCE** 1. User click on the add balance
2. A new dialog box open to with having the balance & customer details and card fields to add the card for adding the balance
3. User click on pay button the amount is added and a massage pop up of successfully adding the balance
 |
| **Pre-Conditions** |
| **Title** | **Description** |
| Validation | User should be login successfully and must be on dashboard |
| **Post-Conditions** |
| Title | Description |
| Success | All details are visible properly in an alignment and in an manner The balance is added and shown on the amount field  |

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| **Name** | **View & Edit profile** |
| **Brief Description** | User can View, Edit & Update the personal details. |
| **Actor(s)** | Customer  |
| **Basic Flow** |
| 1. After the successfully login.
2. Click on profile icon on header bar and then view profile.
3. All the details of login customer is visible like:
* Edit profile
* Change Password
* Balance
* Minute
* Chanel
* Did rate / Number
* Email id
1. User can update the Profile details like:
* Full Name
* Profile pic
* Company Name
* Contact
* Email ID
* Address
1. User can update the password details
* Old password
* New password
* Confirm password
 |
| **Pre-Conditions** |
| **Title** | **Description** |
| Login Successfully | User should be login successfully and must be on dashboard. User will click on profile icon and then on View Profile option. |
| **Post-Conditions** |
| **Title** | **Description** |
| Success | Profile details should be visible properly and after Every Updating in profile It should be visible.  |

|  |  |
| --- | --- |
| **Name** | **Campaigns** |
| **Brief Description** | In this section the Customer can watch all the created campaign details like and about the status of the campaign like( scheduled campaigns ,active campaigns ,completed campaigns, deleted campaigns) and Customer should also view the which service campaign customer created and admin can also delete the campaign  |
| **Actor(s)** | Customer  |
| **Basic Flow** |
| 1. After the successfully login.2. Click on Campaign3. Click on the Campaign Module 4. there are 4 campaigns details are visible  4.1. scheduled campaigns (which is scheduled for a time by the customer ) 4.2. Active campaigns (which is currently active ) 4.3 completed campaign (which is completed )  4.4 deleted campaign (which is deleted by the user and still in the list for permanent delete process )  **Delete campaign** 1. Click on the toggle button present in the top right of the campaign details card
2. Then click on the delete button
3. The campaign added in the deleted campaign list
4. User click on the delete campaign from the deleted campaign list to delete the campaign permanent from the list

\*(THE CAMPAIGN SHOULD HAVE THE OPTION TO RESTORE THE DELETED CAMPAIGN )1. **Campaign details**
	1. Customer should watch all the details about the campaign like
2. Caller id
3. In schedule campaign also having the time zone and name
4. Leads
5. DNC
6. Page

**And a progress bar which shows the progress**\*(THE CAMPAIGN SHOULD ALSO HAVE THE DETAILS ABOUT THE SERVICE OF THE CUSTOMER TO VERIFY THE CUSTOMER PRODUCT**)** |
| **Pre-Conditions** |
| **Title** | **Description** |
| Login Successfully | User should be login successfully and must be on dashboardcustomer should view all the details about the campaigns  |
| **Post-Conditions** |
| **Title** | **Description** |
| Success | Customer can view all the details about the campaigns and also manage it and having the delete functionality and also restore functionality to perform some action on the campaign Customer also have the proper details about the campaign and its service which is allocated by the user  |

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| **Name** | **Campaigns-> create campaign**  |
| **Brief Description** | In this section the Customer can create a new campaign and having the option to schedule the campaign later or start now  |
| **Actor(s)** | Customer  |
| **Basic Flow** |
| 1. After the successfully login.2. Click on Campaign3. Click on the Create new campaign 4. upload the template file in the first step of creating campaign and click on the next 5. in second step there are some fields (campaign title, caller id ,retry time ,select contacts ,select DNC ) user fill all the details and click on the next button 6. In third step there are two option schedule and start now if user select the schedule it will want to select the time zone and the upcoming date.7.if user select the start now it will create the campaign directly 8. a pop up massage receive that campaign created successfully  |
| **Pre-Conditions** |
| **Title** | **Description** |
| Login Successfully | User should be login successfully and must be on dashboardcustomer should view all the details about the campaigns and click on the add new campaign button  |
| **Post-Conditions** |
| **Title** | **Description** |
| Success | All the details having the proper data acceptance and the validation and adding campaign in the list to  |

|  |  |
| --- | --- |
| **Name** | **ALL Files->HOME**  |
| **Brief Description** | In this section, the all uploaded files are visible to the admin with the proper details about the file and also having the search functionality to search the files in this section customer also add new files  |
| **Actor(s)** | Customer  |
| **Basic Flow** |
| 1. After the successfully login.2. click on the all files it will automatic redirect to the home 3. it having the all file details 4. to search fields enter the document name on search filed**ADD NEW FILE** 1.clcik on the add new button it open new dialog box having the file type selection dropdown and option to add the file2. user can add the file by the drop down functionality or select from the file explorer and click on the upload button 3.file successfully upload and a pop up massage about the added file  |
| **Pre-Conditions** |
| **Title** | **Description** |
| Login Successfully | User should be login successfully and must be on dashboardUser click on the all files |
| **Post-Conditions** |
| **Title** | **Description** |
| Success | The all files having the all uploaded files and details The added file having the validation and proper format  |

|  |  |
| --- | --- |
| **Name** | **ALL files->Recent**  |
| **Brief Description** | In this section, the recently added files are shown  |
| **Actor(s)** | customer  |
| **Basic Flow** |
| 1. After the successfully login.2. click on the all files 3. click on the recent file 4. in this all recently added file is shown 5.. to search fields enter the document name on search filed |
| **Pre-Conditions** |
| **Title** | **Description** |
| Login Successfully | User should be login successfully and must click on all files module. After that user must click on the recent file  |
| **Post-Conditions** |
| **Title** | **Description** |
| Success | All recently added file is shown and the when reseller search any file it will be shown in an manner  |

|  |  |
| --- | --- |
| **Name** | **ALL files-> Starred** |
| **Brief Description** | In this section, starred (important files ) are shown  |
| **Actor(s)** | customer |
| **Basic Flow** |
| 1. After the successfully login.2. click on the all files 3. click on the starred file 4. in this all starred file is shown 5.. to search fields enter the document name on search filed |
| **Pre-Conditions** |
| **Title** | **Description** |
| Login Successfully | User should be login successfully and must click on all files module. After that user must click on the starred file  |
| **Post-Conditions** |
| **Title** | **Description** |
| Success | All stared file is shown and the when reseller search any file it will be shown in an manner  |

|  |  |
| --- | --- |
| **Name** | **ALL files-> recovery**  |
| **Brief Description** | In this section, recovered file are shown  |
| **Actor(s)** | Customer  |
| **Basic Flow** |
| 1. After the successfully login.2. click on the all files 3. click on the recovery file4. in this all recovered file is shown 5.. to search fields enter the document name on search filed |
| **Pre-Conditions** |
| **Title** | **Description** |
| Login Successfully | User should be login successfully and must click on all files module. After that user must click on the recovered file  |
| **Post-Conditions** |
| **Title** | **Description** |

|  |  |
| --- | --- |
| Success | All recovered file is shown and the when reseller search any file it will be shown in an manner  |

|  |  |
| --- | --- |
| **Name** | **ALL files-> deleted**  |
| **Brief Description** | In this section all the deleted files are shown  |
| **Actor(s)** | Customer  |
| **Basic Flow** |
| 1. After the successfully login.2. click on the all files 3. click on the deleted file4. in this all deleted file is shown 5.. to search fields enter the document name on search filed |
| **Pre-Conditions** |
| **Title** | **Description** |
| Login Successfully | User should be login successfully and must click on all files module. After that user must click on the deleted file  |
| **Post-Conditions** |
| **Title** | **Description** |
| Success | All deleted file is shown and the when reseller search any file it will be shown in an manner  |

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| **Name** | **Payment**  |
| **Brief Description** | In this section the user adding payment and having the all transaction details  |
| **Actor(s)** | Customer  |
| **Basic Flow** |
| 1. After the successfully login.2. click on the payment 3. there are all transaction history about the customer 4. it also having the search fields to search the transaction and user enter the name of that file and search **ADD PAYMENT** 1. User click on the add balance
2. A new dialog box open to with having the balance & customer details and card fields to add the card for adding the balance

 3.User click on pay button the amount is added and a massage pop up of successfully adding the balance 4. and it also add in the transaction history   |
| **Pre-Conditions** |
| **Title** | **Description** |
| Login Successfully | User should be login successfully and must click on the payment and after that click on add button  |
| **Post-Conditions** |
| **Title** | **Description** |
| Success | the payment added in the balance and the transaction history add in the list and pagination work wellthe search details shown in an unified manner |