

## Know Your Customer (KYC)

### Your Information

\*Customer Legal Name : sfdjhfbg

\*DBA/Trade Name(s) : dsrgtfy

\*Type Of Bussiness(eg., Communications Service Provider, SaaS, / ISV, Contact Center, Other (please describe)) : zsfdh

\*Federal Tax ID No. (FEIN) or foreign business license number : adwerstdy

\*Physical Headquarters Address : asdft

Billing Address(if different) : sdfgh

\*Website address : sdfhgdsfg.asdfg

\*Social Media addresses : sadfhg

### Your Contacts

Description	Contact Detail Information (all contacts are required)
Billing Contact Name	sfdhjdfhgj
Billing Contact Email	dfghjfdg@gmail.com
Billing Contact Phone	1234567890
Compliance Contact Name	dfgdf
Compliance Contact Email	sdfghh@gmail.com
Compliance Contact Phone	1234567890
Operations Contact Name	zsf dgfhfd
Operations Contact Email	adfgdhgf@gmail.com
Operations Contact Phone	1234567890

### Your Services

#### Voice Services

Will your organization be utilizing Signal~~mash~~ phone numbers and/or voice services?

-Yes

Describe how you will be using Signal~~mash~~ voice services

-Internal PBX / calling

Do you or your customers engage in telemarketing?

-Yes

Do your outbound calls use pre-recorded voice messages?

-Yes

Do you have systems and processes in place to prevent calling numbers on the Do Not Call registry?

-Yes

Do you call wireless numbers?

-Yes

If yes, do you represent and warrant that you have prior documented opt-in permission, granted specifically to the legal entity described in this document, to contact wireless numbers in your calling campaign(s)?

-Yes

Do you represent and warrant that all calling activities conducted using your Signalmash account are compliant with all relevant local, state, national and/or federal regulations, including but not limited to the Telephone Consumer Protection Act 47 U.S.C. § 227 (<https://www.fcc.gov/sites/default/files/tcpa-rules.pdf>)?

-Yes

(please note: your answer above applies not only to your compliance with regulations within the country your organization is organized and/or operates, but specifically also includes your compliance with relevant regulations within the jurisdictions of those parties called by your organization using your Signalmash account.)

## Messaging Services

Will your organization be utilizing Signalmash for messaging (SMS/MMS) services?

-Yes

Describe how you will be using Signalmash messaging services

-Integrating into our Contact Center application

Do you represent and warrant, for those jurisdictions that require it, that you have prior documented opt-in permission, granted specifically to the legal entity described in this document, to contact the recipients of the messages you will send using the Signalmash service?

-Yes

Do you or your customers engage in any form of marketing activities using messaging?

-N/A

if yes, please provide a general explanation of your marketing activities:

-N/A

Do you represent and warrant that all messaging activities conducted using your Signalmash account are compliant with all relevant local, state, national and/or federal regulations, best practices and industry guidelines, including, but not limited to, those provided by CTIA (<https://>

www.ctia.org/the-wirelessindustry/industry-commitments/messaging-interoperability-sms-mms)?

-Yes

(please note: your answer above applies not only to your compliance with regulations within the country your organization is organized and/or operates but specifically also includes your compliance with relevant regulations within the jurisdictions of those parties contacted by your organization using your Signalmash account.)

## SIGNATURE & CERTIFICATION

The undersigned certifies that s/he is an officer of the Customer, as applicable, with authority to enter into Agreements on behalf of Customer, represents and warrants that the information contained within this document is truthful and accurate and further agrees to the Signalmash Terms & Conditions Of Service and Acceptable Use Policy.

The undersigned further certifies that the Customer has knowledge of the U.S. laws prohibiting the generation and transmission of illegal, harassing or otherwise unwanted voice calls, including but not limited to the Telephone Consumer Protection Act, Truth in Caller ID Act, Telemarketing Sales Rule, Wire Fraud Statutes and the CAN-SPAM Act. The undersigned hereby confirms that Customer complies with these laws and consents to disclosure by Signalmash, at Signalmash® sole discretion, of the details contained within this document along with any other requested Customer information in response to any inquires regarding potential conduct violations related to customers use of Signalmash services.

I verify that I am authorized to legally bind the Customer by my Signature.

Name : sfdhjdfhgj

Title : szfdxgh

Signature :



Date : 2023-06-09 06:59:33