

## Know Your Customer (KYC)

### Your Information

Customer Legal Name : MAnyank kumar

DBA/Trade Name(s) : NewBusiness

Type Of Business : contact center

Federal Tax ID No. (FEIN) or foreign business license number : 234567777

Physical Headquarters Address : 10A/8 10A/8

Billing Address : 10A/8

Website address : newbusiness.com

Social Media addresses : [https://signal\*\*mash\*\*.gventure.info/#/kyc/kyc](https://signal<b>mash</b>.gventure.info/#/kyc/kyc)

### Your Contacts

Description	Contact Detail Information
Billing Contact Name	mayank
Billing Contact Email	mayankkumargbdp@gmail.com
Billing Contact Phone	5746215096
Compliance Contact Name	mayank
Compliance Contact Email	mayankkumargbdp@gmail.com
Compliance Contact Phone	5746215096
Operations Contact Name	mayank
Operations Contact Email	kumar11mayank@gmail.com
Operations Contact Phone	5746215096

### Your Services

#### Voice Services

Will your organization be utilizing Signal**mash** phone numbers and/or voice services?

-Yes

Describe how you will be using Signal**mash** voice services

-Contact Center

Do you engage in telemarketing?

-Yes

Do your outbound calls use pre-recorded voice messages?

-Yes

Do you have prior express written consent by the called party to contact them by phone?

(Under TCPA regulations, "prior express written consent" requires a written or electronic agreement, signed by the consumer, that includes among other things the telephone number, that specifically authorizes telemarketing by automatic dialing/texting or prerecorded voice, and that is not required as a condition of purchase. It must be clear to the consumer the brand that they are providing express written consent to be contacted by.)

Please describe the method of data collection of express consent? Please Confirm that you can provide a copy of the express consent from the consumer upon request. The more detailed information the better.

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Do you have systems and processes in place to prevent calling numbers on the Do Not Call registry?

-Yes

Do you call wireless numbers?

-Yes

Do you represent and warrant that you have prior documented opt-in permission, granted specifically to the legal entity described in this document, to contact wireless numbers in your calling campaign(s)?

-Yes

Do you represent and warrant that all calling activities conducted using your Signalmash account are compliant with all relevant local, state, national and/or federal regulations, including but not limited to the Telephone Consumer Protection Act 47 U.S.C. § 227

<https://www.fcc.gov/sites/default/files/tcpa-rules.pdf>

-Yes

## Messaging Services

Will your organization be utilizing Signalmash for messaging (SMS/MMS) services?

-Yes

Describe how you will be using Signalmash messaging services

-Integrating into our Contact Center application

Do you represent and warrant, for those jurisdictions that require it, that you have prior documented opt-in permission, granted specifically to the legal entity described in this document, to contact the recipients of the messages you will send using the Signalmash service?

-Yes

Do you or your customers engage in any form of marketing activities using messaging?

-Yes

Please provide a general explanation of your marketing activities

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Do you represent and warrant that all messaging activities conducted using your Signalmash account are compliant with all relevant local, state, national and/or federal regulations, best

practices and industry guidelines, including, but not limited to, those provided by CTIA  
<https://www.ctia.org/the-wireless-industry/industry-commitments/messaging-interoperability-sms-mms>  
-Yes

## SIGNATURE & CERTIFICATION

The undersigned certifies that s/he is an officer of the Customer, as applicable, with authority to enter into Agreements on behalf of Customer, represents and warrants that the information contained within this document is truthful and accurate and further agrees to the Signalmash. [Terms & Conditions of Service](#) and [Acceptable Use Policy](#).

The undersigned further certifies that the Customer has knowledge of the U.S. laws prohibiting the generation and transmission of illegal, harassing or otherwise unwanted voice calls, including but not limited to the Telephone Consumer Protection Act, Truth in Caller ID Act, Telemarketing Sales Rule, Wire Fraud Statutes and the CAN-SPAM Act. The undersigned hereby confirms that Customer complies with these laws and consents to disclosure by Signalmash, at Signalmash® sole discretion, of the details contained within this document along with any other requested Customer information in response to any inquiries regarding potential conduct violations related to customers use of Signalmash services.

Signalmash also reserves the right to randomly record segments of originating and terminating calls from the Signalmash's platform in order to insure lawful use. Signalmash will never use this data unless required by law enforcement.

Please see [Privacy Policy](#) to learn how Signamash protects your data.

I verify that I am authorized to legally bind the Customer by my Signature.

Name : mayank

Title : CEO

Signature :



Date : 2023-06-21 04:53:27